

# Comparisons of Job Characteristics

**Focus Occupation:** General and Operations Managers (11-1021)

**Associated Occupation:** Food Service Managers (11-9051)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 67

**Focus Occupation:** General and Operations Managers (11-1021)

**Associated Occupation:** Food Service Managers (11-9051)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Customer and Personal Service	11.3	15.2	16.4	0	Current knowledge level may be sufficient
Administration and Management	8.4	14.0	17.3	>>	Current knowledge level is likely more than sufficient
Education and Training	9.2	13.8	9.3	<<	Extensive education and/or training may be required
Personnel and Human Resources	5.6	12.3	15.2	>	Current knowledge level is likely sufficient
Production and Processing	6.0	12.2	9.7	<	Expanded education and/or training may be required
Sales and Marketing	5.2	11.6	10.5	<	Expanded education and/or training may be required
Food Production	2.1	11.0	1.1	<<	Extensive education and/or training may be required
Economics and Accounting	4.4	6.7	13.0	>>	Current knowledge level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 89

**Focus Occupation:** General and Operations Managers (11-1021)

**Associated Occupation:** Food Service Managers (11-9051)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Service Orientation	7.9	12.7	8.7	<<	Extensive development of skills in this area may be required
Coordination	9.1	12.6	12.3	0	Current skill level may be sufficient

Management of Personnel Resources	6.9	12.2	10.7	<	A higher skill level may be required
Social Perceptiveness	9.1	12.2	11.5	0	Current skill level may be sufficient
Monitoring	9.9	11.9	12.5	0	Current skill level may be sufficient
Time Management	8.9	11.9	10.8	<	A higher skill level may be required
Negotiation	6.8	10.3	10.8	0	Current skill level may be sufficient
Operations Analysis	5.0	9.7	10.1	0	Current skill level may be sufficient
Management of Financial Resources	3.3	8.7	8.1	0	Current skill level may be sufficient
Management of Material Resources	3.7	8.7	9.2	0	Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 95			
Focus Occupation: General and Operations Managers (11-1021) Associated Occupation: Food Service Managers (11-9051)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Comprehension	12.5	14.0	13.9	0	Current ability level may be sufficient
Oral Expression	12.4	14.0	13.6	0	Current ability level may be sufficient
Problem Sensitivity	11.1	12.7	13.2	0	Current ability level may be sufficient
Written Comprehension	11.0	11.9	13.2	>	Current ability level is likely sufficient
Written Expression	9.8	11.6	13.2	>	Current ability level is likely sufficient
Deductive Reasoning	10.6	11.2	11.8	0	Current ability level may be sufficient
Inductive Reasoning	10.2	10.6	10.2	0	Current ability level may be sufficient
Information Ordering	9.9	10.6	10.8	0	Current ability level may be sufficient
Time Sharing	6.6	8.2	7.2	<	Some improvement in abilities may be required
Number Facility	6.3	8.1	6.2	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 70
Focus Occupation: General and Operations Managers (11-1021) Associated Occupation: Food Service Managers (11-9051)		
Work Activities	Exclusivity of Activity	
Assign work to staff or employees	30	
Conduct or attend staff meetings	47	
Evaluate performance of employees or contract personnel	54	

Hire, discharge, transfer, or promote workers	47
Interview job applicants	69
Monitor operational budget	78
Oversee execution of organizational or program policies	49
Provide customer service	14
Schedule employee work hours	60

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus  
Occupation to Associated  
Occupation: 93

**Focus Occupation: General and Operations Managers (11-1021)**  
**Associated Occupation: Food Service Managers (11-9051)**

Tools and Technologies	Exclusivity
Business function specific software	1
Calculating machines and accessories	3
Computers	1
Content authoring and editing software	1
Data management and query software	1
Finance accounting and enterprise resource planning ERP software	2
Industry specific software	1
Information exchange software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.